

Safety never takes short cuts and neither do we.



Thank you for your understanding and support as we take every possible precaution to protect your health and the health of our residents and team members. Here are just a few ways we are balancing safety with satisfaction.

HEALTH SCREENING

All team members are tested for COVID-19.

All team members and visitors undertake daily health screenings including temperature checks prior to initiating visits.

TEAM MEMBER TRAINING

All staff members are fully certified in Northstar policies and have met required competencies for use of PPE and disinfecting processes including reporting any signs or symptoms of illness.

ENHANCED INFECTION CONTROL PROTOCOLS

We use medical-grade, EPA-registered disinfectants which are designated effective against the COVID-19 virus are used on an enhanced schedule. Our communities use the state of the art Protexus system which dispenses an electrostatically charged disinfection solutions to attack microbes and decontaminate.

COMPLIANCE

We comply with all federal, state and local government guidelines of cleanliness and safety.

Every community has been certified by Northstar as meeting our own standards which meet, and in many cases exceed, local and CDC guidelines.

PERSONAL PROTECTIVE EQUIPMENT

We are providing masks, gloves and all protective equipment required to our team members for their safety and the safety of our residents. Hand sanitization stations at the entrance to all our communities.

